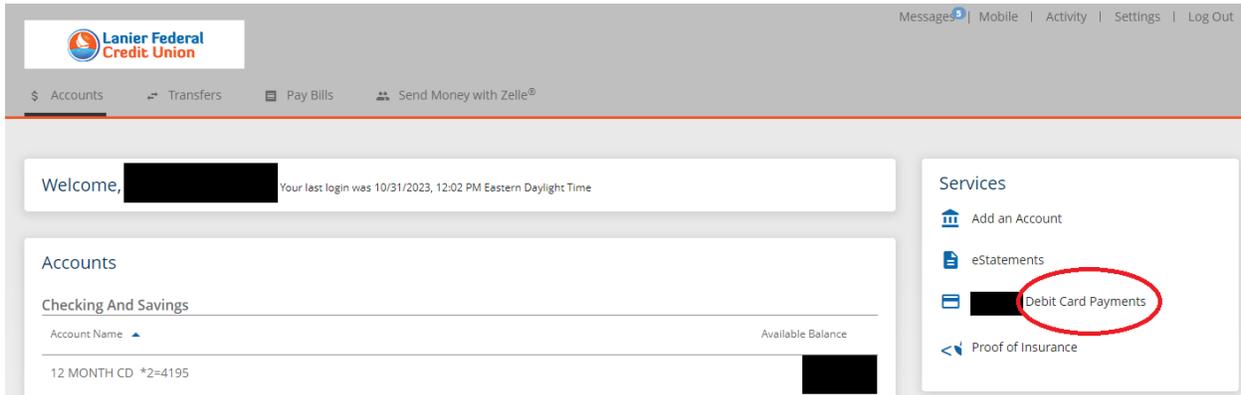


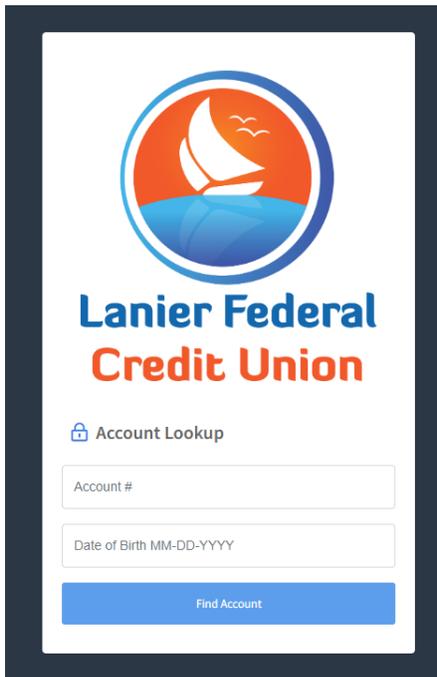
Making payment through Online or Mobile Banking

Login to Online or Mobile Banking. Click the link that says “Debit Card Payments”



The screenshot shows the Lanier Federal Credit Union online banking interface. At the top, there is a navigation bar with the Lanier Federal Credit Union logo on the left and links for Messages, Mobile, Activity, Settings, and Log Out on the right. Below the navigation bar, there are several menu items: Accounts, Transfers, Pay Bills, and Send Money with Zelle®. The main content area is divided into three sections. On the left, there is a 'Welcome' message with a redacted name and a login timestamp of 10/31/2023, 12:02 PM Eastern Daylight Time. Below this is the 'Accounts' section, which lists 'Checking And Savings' and '12 MONTH CD *2=4195'. On the right, there is a 'Services' section with four options: 'Add an Account', 'eStatements', 'Debit Card Payments' (which is circled in red), and 'Proof of Insurance'.

This will take you to the Account Lookup Page. Here you will enter your account number and date of birth. The account number is your member number.



The screenshot shows the Lanier Federal Credit Union Account Lookup page. At the top, there is the Lanier Federal Credit Union logo, which features a sailboat on a blue and orange background. Below the logo, the text 'Lanier Federal Credit Union' is displayed in blue and orange. Underneath, there is a section titled 'Account Lookup' with a lock icon. This section contains two input fields: 'Account #' and 'Date of Birth MM-DD-YYYY'. At the bottom of the form, there is a blue button labeled 'Find Account'.

If you have not made a payment this way previously, you will be prompted to set up a 4 Digit PIN. If you have made a payment this way previously, you will be prompted to enter your 4 Digit PIN.



**Lanier Federal
Credit Union**

Please Set A 4 Digit Pin

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Verify Your 4 Digit Pin

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Once your PIN is set (or you have entered your PIN), you will be taken into the portal. Here, you should see your loan information. Please note that the payment amount may be different from the monthly payment. This is due to either an over or under payment. If you have questions, please call us at 770-503-1765. If you have multiple loans, you should see all of these listed and you can select which one you want to pay on.

The screenshot shows the Lanier Federal Credit Union payment portal. At the top, there is a dark blue header with the Lanier Federal Credit Union logo and name. Below the header, there are three tabs: "PAYMENT" (highlighted in purple), "METHODS", and "HISTORY".

The "PAYMENT" section includes a "Make a Payment" button, a "PAYMENT AMOUNT" of \$146.00, and a "METHOD" section with the text "No method selected". Below these are two buttons: "ADD NEW CARD" and "ADD NEW BANK".

The "Loan Information" section is a dark grey box containing the following details:

Loan Information	
ACCOUNT #	[REDACTED]
LOAN DESCRIPTION	[REDACTED]
MINIMUM DUE	[REDACTED]
DUE DATE	November 20, 2023
BALANCE	[REDACTED]

At the bottom of the page, there are logos for Mastercard, VISA, and DISCOVER.

At this time, you will need to enter your payment information (if you haven't set up a payment method already). You can use either a debit card or a bank account (electronic payment). Click the link for the method you wish to set up. At this time, you will be taken to a screen to enter the information. (Below is for setting up a debit card)



Enter Payment Method Details

CONTACT INFORMATION

Email Address*
[REDACTED]

CONTACT DETAILS

Cardholder Name(as shown on card)*	
[REDACTED]	
Card Number*	
0000 0000 0000 0000 	
Expiration Date*	Security code*
MM/YY	***  
Country	Zip code*
United States	00000

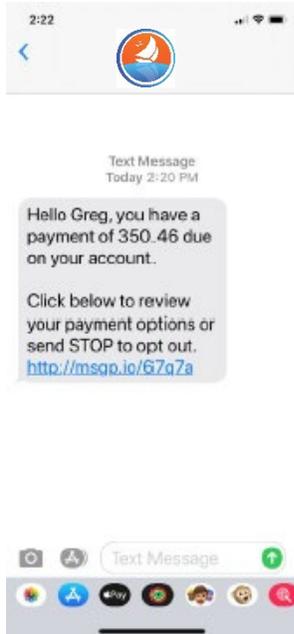
Fields marked with * are mandatory.

SUBMIT

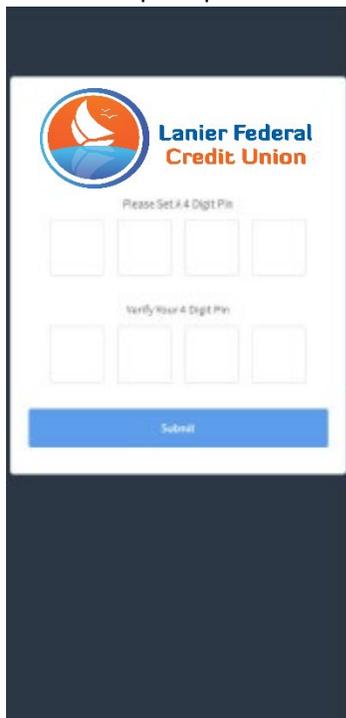
Once you have entered your payment method, click submit. You will be taken back to the portal where you can make the payment. Once the payment is made, you will receive a confirmation of your payment.

Making Payment for first time through Text:

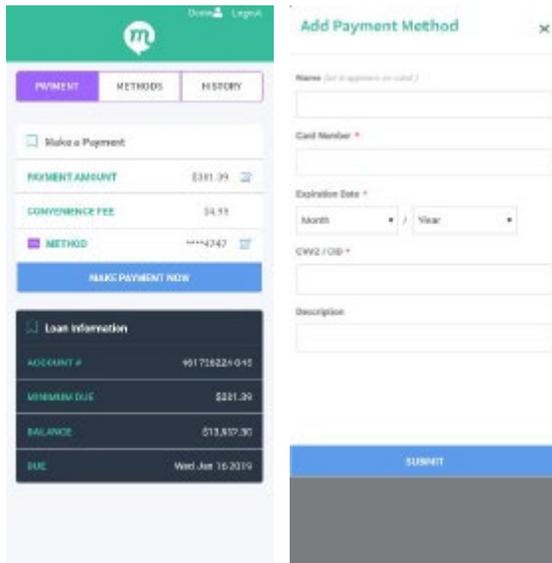
This is the initial text. You will click the link in the message to get started.



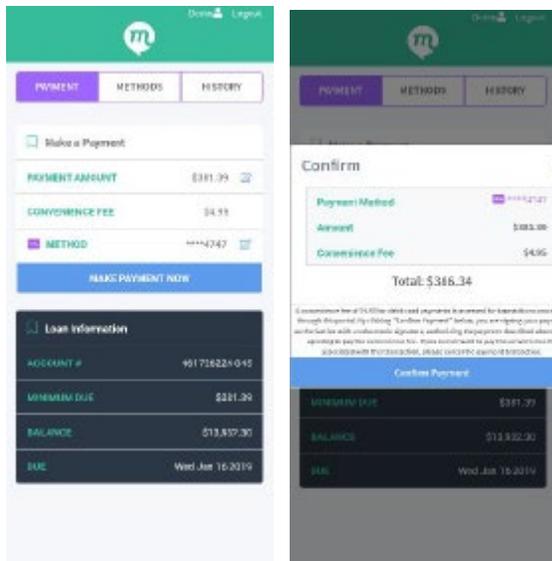
You will be prompted to set up a 4 digit PIN. This PIN will be used to login going forward.



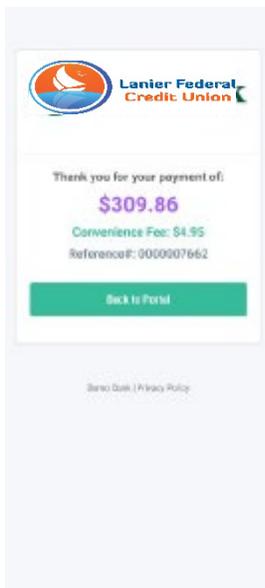
Once the PIN is created, you enter the portal. From here, you can add payment methods and set your default payment method.



Once you have entered the payment methods, you can make a payment. *Please note that the payment amount shown may be different from your normal payment amount. This would be due to an over or under payment....if you have questions, please contact us at 770-503-1765.



Once you have completed the payment, you will get a confirmation.

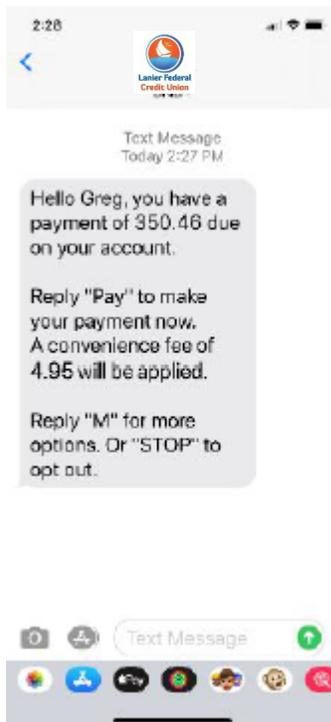


You can click on Back to Portal to go back and check your payment history.

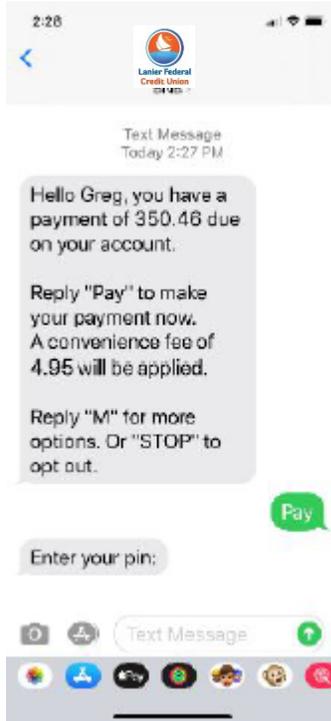


Making text payments for Returning Users

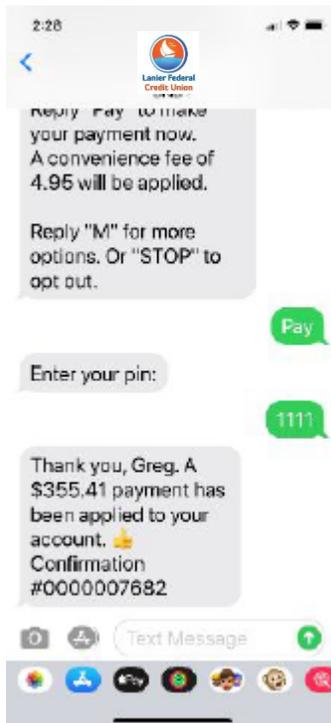
If you have already set up an account to make loan payments, you will receive a text like this:



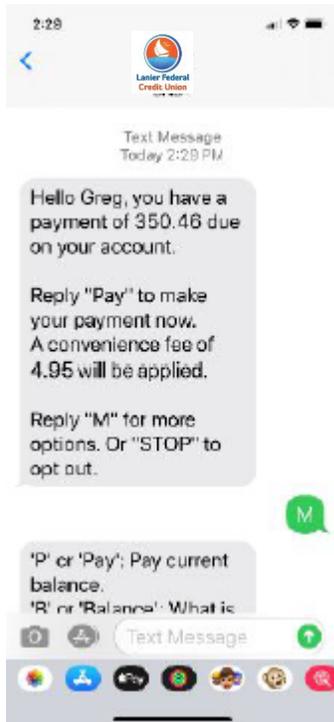
If you wish to make a payment using your default payment method, you can simply reply with Pay. You will receive a text asking for you to enter your PIN.



Once you have entered your PIN, you will receive a confirmation text.



When you receive the initial text but you would like more information before making a payment, simply reply with M.



This will give you several options: P or Pay current balance; B or Balance to get your balance and V or View to view or change your payment source. If you choose V, you will be sent a link to login. Note: if you would like to pay using a different method of payment other than your default method, you will need to login to make the change.

