

vehicle service contract



PROGRAM ADMINISTERED BY:

First Automotive
Service Corporation
PO Box 30250
Albuquerque, NM 87190-0250
CLAIMS: (877) 727-7247

This brochure is not a service contract. For complete details concerning terms, conditions and exclusions, please refer to your First Automotive Vehicle Service Contract.



coverage levels & options

WHAT IS COVERED

For convenience, Covered Parts are listed next to the vehicle systems to which they relate. The vehicle systems themselves are not covered. Only those items listed next to these systems are covered, subject to the terms and conditions of your Service Contract and in accordance with the coverage selected.

POWERTRAIN COVERAGE

Includes the following items only:

***ENGINE** | Oil Pump, Distributor Shaft and Housing, Harmonic Balancer, Valve Covers, Timing Cover, Water Pump, Fuel Pump, Intake Manifold, and all the internal Lubricated Parts of the Engine. The Engine Block and Heads are covered only if damaged by the Failure of an internal Lubricated Part.

†TURBO/SUPERCHARGER | All internal Lubricated Parts of the Turbo-charger/Supercharger. The Housing is covered only if damaged by the Failure of an internal Lubricated Part.

TRANSMISSION COMPONENTS (Automatic & Manual) | Torque Converter, Vacuum Modulator, and all of the internal Lubricated Parts of the Transmission. Covers, Pans, and Cases are covered only if damaged by the Failure of an internal Lubricated Part.

◆TRANSFER CASE COMPONENTS | All internal Lubricated Parts of the Transfer Case or All Wheel Drive Mechanism. The Transfer Case Housing or Housing for the All Wheel Drive Mechanism is covered only if damaged by the Failure of an internal Lubricated Part.

◆FRONT AND REAR DIFFERENTIAL COMPONENTS | Axle Shafts, Constant Velocity Joints, and all of the internal Lubricated Parts of the Differential. The Differential Case is covered only if damaged by the Failure of an internal Lubricated Part.

SEALS & GASKETS | Seals & Gaskets coverage applies to all of the items listed above. However, if any of the items listed above require a surcharge, then the required surcharge must be selected and paid for Seals & Gaskets coverage to apply to that item. Seals & Gaskets coverage is limited to Vehicles with less than 125,000 miles at the time of sale.

*Some engines require a surcharge for coverage to apply (please view "VEHICLE SURCHARGES" on the declarations page for any applicable surcharges).

†Surcharge required for coverage on Turbocharger/Supercharger components.

◆The 4WD / AWD surcharge is required for coverage on the Transfer Case (or all wheel drive mechanism) and 2nd Differential components.

STANDARD COVERAGE

Includes all of the components and stipulations listed in POWERTRAIN COVERAGE, plus the following items only:

STEERING | Manual and Power Steering Gear Assembly, Control Valve and Rack Assembly, Power Steering Pump, Steering Column Main and Intermediate Shafts, Cooler, Pitman Arm, Idler Arm, Tie Rod Ends, Couplings, and Drag Link.

FRONT AND REAR SUSPENSION | Upper and Lower Control Arms, Control Arm Shafts and Bushings, Upper and Lower Ball Joints, Stabilizer Shaft Linkage and Bushings, Spindles, and Spindle Supports.

BRAKES | Master Cylinder, Power Assist Booster and Valve, Wheel Cylinders, Calipers, Combination Valve, Steel Lines and Fittings, Self Adjusters, and Parking Brake Linkage and Cables. NOTE: this level of coverage does not include the ABS system.

ELECTRICAL | Alternator, Voltage Regulator, Starter Motor, Starter Drive, Starter Solenoid, Front Wiper Motor (including internal Circuit Board), Relay and Delay Switches, Manually Operated Switches, and Wiring Harnesses.

FACTORY AIR CONDITIONING AND HEATING | Compressor, Clutch, Clutch Coil and Pulley, Orifice Tube, Condenser, and Evaporator.

SEALS AND GASKETS | Seals & Gaskets coverage only applies to Covered Components and is limited to Vehicles with less than 125,000 miles at the time of sale.

HIGH TECH COVERAGE

HIGH-TECH COVERAGE includes all of the components and stipulations listed in POWERTRAIN & STANDARD COVERAGE, plus the following items only:

FRONT AND REAR SUSPENSION | McPherson Style Struts, Chapman Style Struts, Shackle Bushings and Eye Bushings, Leaf and Coil Springs, Leaf and Coil Spring Bushings, Torsion Bars, Wheel Bearings, Automatic Leveling Unit Compressor, Level Sensor, and Limiter Valve.

ELECTRICAL | Rear Wiper Motor, Heater Blower Motor, Factory Installed Sunroof Motor, Convertible Top Motor, Power Antenna (motor only), Remote Keyless Entry Module, Cruise Control Servo, Cruise Control Module and Transducer, Compass, Thermometer, Electronic Control Module, Oxygen Sensor, Ignition Module, Igniter, Electronic Instrument Cluster and Circuit Board, Power Window Motors/Regulators, Power Door Locks, Power Seat Motors, and Speedometer Head.

ANTI-LOCK BRAKES (ABS) | Electronic Control Unit, Anti-Lock Computer Module, Wheel Speed Sensors/Exciters, Proportioning Valves, High Pressure Hydraulic Pump, Electro-Hydraulic Proportioning Control Valves, and Accumulator.

FACTORY AIR CONDITIONING AND HEATING | Expansion Valve, POA Valve, Drier, Accumulator, Hi-Low Pressure Cut-Off Switch, Ducts and Outlet Hoses, and Automatic Temperature Control Programmer.

COOLING | Radiator, Fan Clutch, Fan Blade, Cooling Fan Motors, and Heater Core.

FUEL DELIVERY | Fuel Injector Metering Pump, Fuel Injectors, Fuel Distributor, Diesel Injection Pump, Fuel Tank, Metal Fuel Lines, Fuel Sending Unit.

INTERIOR/EXTERIOR | Glove Box Door and Hinge, Seat Tracks, Interior and Exterior Door Handles, Door Hinges, Map/Courtesy Light Assembly, and Hood/Trunk Gas Struts.

SEALS AND GASKETS | Seals & Gaskets coverage only applies to Covered Components and is limited to Vehicles with less than 125,000 miles at the time of sale.

COMPREHENSIVE COVERAGE

If You selected Comprehensive Coverage and selected and paid all applicable surcharges for Your Vehicle, your Service Contract will cover necessary repairs to ALL of the mechanical and electrical parts of Your Vehicle, except those items listed under "WHAT IS NOT COVERED."

WRAP COVERAGE

If You selected Wrap Coverage and selected and paid all applicable surcharges for Your Vehicle, your Service Contract will cover necessary repairs to ALL of the mechanical and electrical parts of Your Vehicle, except those items listed under "WHAT IS NOT COVERED." Additionally, Wrap Coverage specifically excludes all components listed for coverage under the manufacturer's powertrain warranty. Wrap policies are non-transferable unless the factory powertrain coverage is transferred in conjunction with your Service Contract.

CERTIFIED WRAP COVERAGE

If You selected Certified Wrap Coverage and selected and paid all applicable surcharges for Your Vehicle, your Service Contract will cover necessary repairs to ALL of the mechanical and electrical parts of Your Vehicle, except those items listed under "WHAT IS NOT COVERED." Additionally, Certified Wrap Coverage specifically excludes all components listed for coverage under the factory certified warranty. Examples of certified warranty components include engine, transmission, transfer case, front and rear differential assemblies and their related components. Certified Wrap policies are non-transferable unless the factory certified warranty is transferred in conjunction with your Service Contract.

DIESEL WRAP COVERAGE

If You selected Diesel Wrap Coverage and selected and paid all applicable surcharges for Your Vehicle, your Service Contract will cover necessary repairs to ALL of the mechanical and electrical parts of Your Vehicle, except those items listed under "WHAT IS NOT COVERED." Additionally, Diesel Wrap Coverage specifically excludes all components listed for coverage under the factory diesel warranty. Diesel Wrap policies are non-transferable unless the factory diesel warranty is transferred in conjunction with your Service Contract.

additional benefits

RENTAL CAR

In the event of a mechanical breakdown caused by a covered part, you will be reimbursed up to \$30 per day for a rental car, up to a limit of five days or \$150.

EMERGENCY ROADSIDE ASSISTANCE

Your First Automotive Service Contract provides towing/flat-bed service, battery jump start, and emergency fuel or fluid deliver, up to \$80 per occurrence.*

Note: Availability varies, please see your dealer for details.

TRIP INTERRUPTION

You can be reimbursed up to \$225 for lodging and meal expenses that result from a covered breakdown more than 100 miles from your home.*

*Some restrictions may apply. Please see your Service Contract for specific details. Service available except in states where prohibited by law. This is NOT a Service Contract.

MECHANICAL PROTECTION FOR NEW & PRE-OWNED VEHICLES

Congratulations on the purchase of your vehicle! You've just made one of the largest purchases in your life and you now have the opportunity to protect it. With a Service Contract from First Automotive, you will have continued mechanical breakdown protection for the long road of ownership ahead.

Everyone has experienced or witnessed an unexpected vehicle breakdown. These are always inconvenient and often expensive. But with a Vehicle Service Contract from First Automotive, you can be protected from the unexpected costs associated with vehicle repairs.

A Vehicle Service Contract from First Automotive is a prudent choice to protect you from the increasingly high cost of automotive mechanical breakdowns.

VEHICLE SERVICE CONTRACTS INCLUDE:

VEHICLE PROTECTION | Your First Automotive Vehicle Service Contract pays for parts and labor associated with covered repairs during the term of your contract.

NATIONAL ACCEPTANCE | First Automotive Vehicle Service Contracts are accepted by repair facilities nationwide.

RENTAL REIMBURSEMENT | If you are in need of a rental vehicle due to a covered mechanical breakdown, First Automotive will allow rental coverage with no deductible.

TOWING COVERAGE | Your First Automotive Service Contract provides for towing reimbursement when in conjunction with the repair of a covered item.

INCREASED RESALE VALUE | If you sell your vehicle, the remaining First Automotive coverage can be transferred to the new owner, potentially increasing your resale price.